



Since 1884

March 27, 2020

To Our Valued Customers:

As we navigate the uncertainties and challenges related to COVID-19, we would like to reassure you that TimpTE, Inc. remains open for business to continue serving your needs. Our manufacturing facility and all factory direct customer support centers are still in operation.

Certain critical infrastructure industries have been deemed essential during this time to remain in operation including the energy sector, food and agriculture sector, and transportation sector. In accordance with our responsibility and importance in supporting those industries, TimpTE, Inc. is considered an “essential business” as designated by Presidential Policy Directive 21 and we will remain open to service those who are continuously working to supply our country with the necessary items they require during this time. For more information concerning essential business designation please visit www.cisa.gov/identifying-critical-infrastructure-during-covid-19.

Our priority is to continue providing the level of customer service you have come to expect from TimpTE while honoring the health and safety of our customers, employees, and greater community. As of March 17, 2020, the following precautions were implemented at each of our customer support locations and manufacturing facility:

- Increased cleaning through out facility
- Closed our lobbies to the public
- Practice of social distancing

Please know that we are here for you and your trailers needs whether that be new or used trailer purchases, servicing of trailers, ordering of parts, or delivery of TimpTE trailers or parts. Contact information for all TimpTE CSC facilities and Authorized Dealers can be found on the TimpTE website at timpTE.com/locations and entering your City, Zip or Postal Code.

From all of us, thank you for your valued business and we commit ourselves to being with you during this difficult time.

Kindest Regards,

Dale D. Jones
President & CEO