



Since 1884

March 17, 2020

Dear Timpte Customers:

This letter is intended to explain Timpte's plans to support our valued customers while we work together to combat the impact of the Coronavirus (COVID-19).

Timpte's agriculture customers play a vital role in the safe and secure delivery of our nation's food supply to citizens around the globe. Our energy customers haul products that literally keep the lights on while others build and maintain the infrastructure used to keep North America's economy running. For these reasons, Timpte intends to maintain production of our dry bulk commodity trailers and provide after-market support through our nine Customer Support Center (CSC) facilities located throughout the Midwest region.

Timpte will also take all necessary measures to safeguard our employees and the communities we live in, including all recommended best practices around social distancing. With this in mind, while our sales team will remain available to respond to all new and used trailer sales inquiries, some of our more vulnerable employees will not be traveling as much as usual. This includes some of our more elderly employees and those with preexisting conditions that make them more susceptible to the coronavirus. In consideration of these temporary measures, we ask that our customers please contact their closest CSC facility or authorized Timpte Dealer to discuss any new or used trailer purchase. Contact information can be found on the Timpte website at [timpte.com/locations](https://www.timpte.com/locations) and entering your City, Zip or Postal code.

I would like to take this opportunity to thank our dedicated employees and our valued customers for their ongoing support while we work together to mitigate the impacts of the coronavirus. Working together, we will not only pull through this situation, but become stronger people and communities.

Kindest Regards,

Dale D. Jones
President & CEO